



To Our Valued Guests:

We wanted to provide an update about the measures the Eden Resort & Suites is taking to address the current situation with the Coronavirus (COVID-19). Every day brings new developments related to the virus, and the uncertainty can be unsettling. Our hearts go out to those who have been impacted.

We are closely monitoring the situation by obtaining daily updates from federal agencies, health organizations, and other experts.

Our top priority is always the safety of you and our employees.

We have always had robust cleaning processes in our rooms and public spaces, and we will continue using hospital-grade disinfectants. As an extra level of precaution, we have implemented additional procedures:

- Expanded cleaning of our public spaces, with round-the-clock disinfection of our high-touch areas
- Tables, chairs, and other areas in our restaurants are being disinfected multiple times per day, and they undergo a thorough nightly disinfection process
- Increased access to hand sanitizing stations throughout the resort
- Expanded employee sick policy, advising that team members who are ill stay home and requesting that those who show symptoms while at work are sent home

We are committed to these enhanced practices; please be assured that we will continue to monitor the situation closely and will readdress our current procedures should the condition warrant a change.

Thank you for choosing the Eden Resort & Suites. We appreciate your continued trust in us. Enjoy your stay here.

- Maria-José Tennison, General Manager